



### **FAQ'S – Villa Zanzibar and Waters Edge beach house, Zanzibar**

<https://www.villazanzibar.net/villagallery>

<https://www.watersedgevillazanzibar.com/>

Thank you for your reservation, you have chosen a real personal Zanzibar holiday with lots of room to relax, excellent hospitality, personal touches and plenty of activities to choose from, all just steps from the beach! This is your home in Zanzibar – kick off your shoes and enjoy the laid-back island vibes. Our staff will be happy to assist with any questions or requirements you may have – please just ask! Staff and Management, do not live on site, but our Concierge Haji will check in daily, he can be reached on WhatsApp or by phone on +255 773 822 829.

Let us try to answer all your holiday and travel related questions.

#### **FAQ'S: WHERE ARE VILLA ZANZIBAR AND WATER'S EDGE BEACH HOUSE LOCATED?**

1. **Where exactly are they located** - between Paje and Bwejuu on the South East coast of Zanzibar. 15 min on the beach to Paje.
2. **GPS co ordinates:** -6.24186944961548, 39.5316352844238
3. **How far are the villas from Stone Town/Zanzibar Airport?** Approx. 40min drive from Stone Town and the Airport.
4. **Why the East Coast?** The East Coast is a great location from which to explore the island. It's a water sport haven and very central, with asphalt/concrete roads.
5. **Are there any large chain hotels or resorts in the area?** The East Coast has a few large chain hotels but its mostly residential and small operators along this beach, making it very peaceful and homely.
6. **Are the villas on the beach?** Yes, both are set on a beautiful white sandy beach.

#### **FAQ'S: HEALTH AND SAFETY**

1. **Is it safe to drink the tap water?** The water is not purified and is safe for showers, brushing teeth, but not for drinking.

2. **Is it necessary to take anti-malarial tablets?** It is recommended to contact your local GP or travel clinic. As a precaution, all guests are advised to use mosquito repellent after sunset and for walking around Stone Town.
3. **Is it safe for women to come on holiday alone in Zanzibar?** The island of Zanzibar is predominantly Muslim, a society where women and children are protected and respected. Bwejuu on the East Coast of Zanzibar is devoid of mass tourism and therefore quiet and tranquil. It is safe to walk on the beaches and interact with locals, however precaution should be taken at night. Ask the watchman/Masai to walk with you when you venture out at night, never alone. We cannot be held responsible for any incidents off the premises.
4. **Are the Villas secure at night?** 24 hr. security on site, please do lock your doors and don't leave items on the terrace.
5. **Is it safe for children to swim in the sea?** The East Coast of Zanzibar is protected by a reef about 2km offshore and swimming is safe, but tidal. You may experience sea urchins in the deeper water.
6. **I want to hire a car – is it safe to drive at night?** Hiring a car is straightforward and great for day trips. We can offer a driver and a minivan for daily rent for larger groups. Rates on request. We don't recommend guests drive long distances at night, especially on the main roads where stray dogs, cows, goats and bicycles are found.
7. **Where is the nearest hospital or doctor** – there is a clinic in the village for minor ailments. We recommend you bring a stocked personal first aid bag. Stone Town has well stocked pharmacies and a few Western hospitals.

#### FAQ'S: WATER AND ELECTRICITY

1. **What about power failures?** This is Africa – it will happen and we offer guests candles/lamps and a generator when needed. It is a good idea to bring a head lamp and a battery power bank.
2. Note - power failures affect the water pressure/supply.
3. Lengthy power outages are beyond our control and affect the whole island so please be sure to turn off fans, close taps, switch off lights and be patient!

#### FAQ'S: FOOD AND SHOPPING

1. **How far is the nearest shop?** The Bwejuu village store is about 15min walk away. For a more modern western shops, take a trip to Paje - 5min by car.
2. **Can we buy food from the local stores?** Yes, you can find basics in the village.
3. **Stock up in Stone Town** – there is one ATM on the coast with limited supply, so we suggest getting money in advance on arrival Tanzanian Shilling (Tsh) is the preferred currency with mostly cash transactions. Some restaurants have card facilities. Exchange Euro, USD in the village, at a commercial rate.
4. **Stores on the coast have** limited western style items – Stone Town offers more selection – so shop on arrival and save money.
5. **Please note - \*Villa Zanzibar and Water's Edge beach house will not be held liable for illness or discomfort, should guests choose to eat off premises/street food.**
6. **What about alcohol rules and regulations?** This is a Muslim society and we ask our guests to respect local laws. Alcohol can be consumed at the Villa or

designated Beach bars. Drinks can be purchased on arrival or in the village and wine in Paje.

7. **It's my birthday – can we have a party on the beach?** Yes, this can be arranged with management!

#### **FAQ'S: GENERAL**

1. **Do you have a baby cot?** It can be arranged on request.
2. **Can we rent bicycles?** This can be arranged by staff at a half day or full day rate.
3. **What activities are there for teenagers?** Snorkeling, Diving, SUP board rental, Kite Surfing, Cycling, fishing, Swimming. Beach or village football.
4. **Are there any Restaurants nearby?** A choice of local food, Italian and Western, Swahili available all within walking distance or 10min by taxi. Ask the taxi driver to take you and collect you after the night out.
5. **What about nightlife?** Paje has a few good late-night venues.
6. **Is Zanzibar Swahili food spicy?** No, Swahili food is full of flavor and cooked with coconut milk. Check out the villa menu selection.
7. **Do you cater for vegans, vegetarians or wheat-intolerant diets?** Yes, chef has experience in this area, kindly arrange preferences prior to arrival.
8. **Do we need to tip the staff? Is it included in the cost?** Gratuity is not included; tips are shared between all members of the team.
9. **What time is check-in?** 2pm
10. **What time is check-out?** 10am, unless otherwise arranged by management.
11. **How do we get from Dar es Salaam to Zanzibar?** Frequent flights between mainland and the island - try Precision, Coastal, Zanair. Ferries also run from Stone Town and are a great way to explore the coastline, check out AZAM.
12. **Do you have a taxi service?** Yes, ask the concierge to arrange a car.
13. **Can we take local transport? Local transport is great fun – Dala Dalas are great fun when you have lots of time.**

